

**Valley Heart Associates,  
office of Dr Klee, Dr Stevenson  
and Nurse Practitioner Lynda Jones**

**PATIENT INFORMATION  
(480) 425-1951**

**MAIN OFFICE PHONE #  
(480) 656-5711**

**TO OUR PATIENTS**

In our continuing effort to provide the very best care possible for you, our valued patient, we have added an additional service

This service will enable you to quickly access information such as laboratory test results, Doctor's instructions and other pertinent information by calling our private patient information line. We have implemented new technology that will help make us more effective in providing you with timely information. Please review this information and feel free to ask the nurse if you have questions.

**It is also very important that you notify us with any changes in your home phone number, as this will affect our success in contacting you.**

**Lab** When you have lab work done or tests performed in our office, your results will be called in to a private mail box on our patient information line. We will then contact you, to let you know you have a message to retrieve. You can call the Patient Information Line at **480-425-1951** and follow the easy instructions to retrieve your message. The information you will be given will be very specific and you should listen to the entire message for further instructions or information regarding medication changes.

**At the end of your message you will be given three options**

**press 1 to repeat the message,  
press 2 to delete the message,  
and press 3 to save the message**

**The maximum amount you can save a message is two days from the time you first listen to the message. At the end of the two days, the message will be automatically deleted from the system.**

If you have any questions after receiving your results you may call our main office phone at **480-656-5711** during normal business hours. You may need to leave a message with the receptionist as to the nature of your questions and the phone number where you can be reached so we can have your chart available when we call you back.